IMS
INDO MULTI SYNERGY

COMPANY PROFILE

PT. Indo Multi Synergy



ABOUT US



PT. Indo Multi Synergy

PT. Indo Multi Synergy was established in 2007. As an International Freight Forwarder, IMS promises opportunities to supply chain solutions especially for logistic industries in air & ocean cargo delivery.

Our company was have networked with an overseas freight forwarding company, and the most important The thing we also have experienced staff that can deliver the service with sincere hospitality support by the professionalism and a great team to serve in our best services and logistics solution. We have made a strong repute for impeccable freight logistics services in the world, which is characterized by Timeliness, Flexibility, Swiftness, Safety, and Reliability. With a communications network, our team can create cost-effective solutions tailored to meet your needs.

COMPANY'S MOTTO



"Serve customers in an integrated, fast, and safe way to the destination. Customer satisfaction is the expectation and customer complaints are the motivation to improve themselves"



VISION AND MISSION

VISION

In line with the efforts that go into serving clients with hospitality, developing the latest logistics innovation and involving in the world logistics as a major player in logistics services in Indonesia is our main goal.

MISSION

- Provide Complete Logistic solutions
- Establishing teamwork to provide the best service
- Establishing internal loyalty to the company and long-term relationships with customers
- improvement of facilities and infrastructure according to company distribution standard
- Continuously improve information technology capabilities to face global competition

OUR SERVICES









AIR FREIGHT
Air cargo is a fast delivery using cargo aircraft or passenger aircraft with domestic and international routes.

CUSTOM CLEARANCE
Customs clearance is a necessary procedure before goods can be imported or exported internationally

SEA FREIGHT
Marine cargo is a service for distributing goods outside the island or abroad using Ro-Ro ships, container (LCL & FCL), or cargo ships.

TRUCKING
Delivery services via land use Trailer, Trenton, Fuso, CDD, CDE, Pick up, and others.

CARGO SERVICES

Indo Multi Synergy can cater to your shipment requirements at any point in the world by Air Freight. We can handle all kinds of deliveries such as general cargo, dangerous goods, and special cargo.

GENERAL CARGO

1/ General cargo is a consignment that is included in the general goods category. So, these items do not require special handling.

DANGEROUS GOODS

2/ The goods in this cargo carry high risk and can jeopardize shipping. Such as explosives, bullets, as well as volatile chemical liquids, and flammable chemicals

SPECIAL CARGO

3/ Goods with special handling in shipping. Special cargo, in the form of various types of live animals, human corpses, fresh perishable food, valuables such as gold and diamonds, goods with strong odors, and human organs that are still functioning for medical purposes.



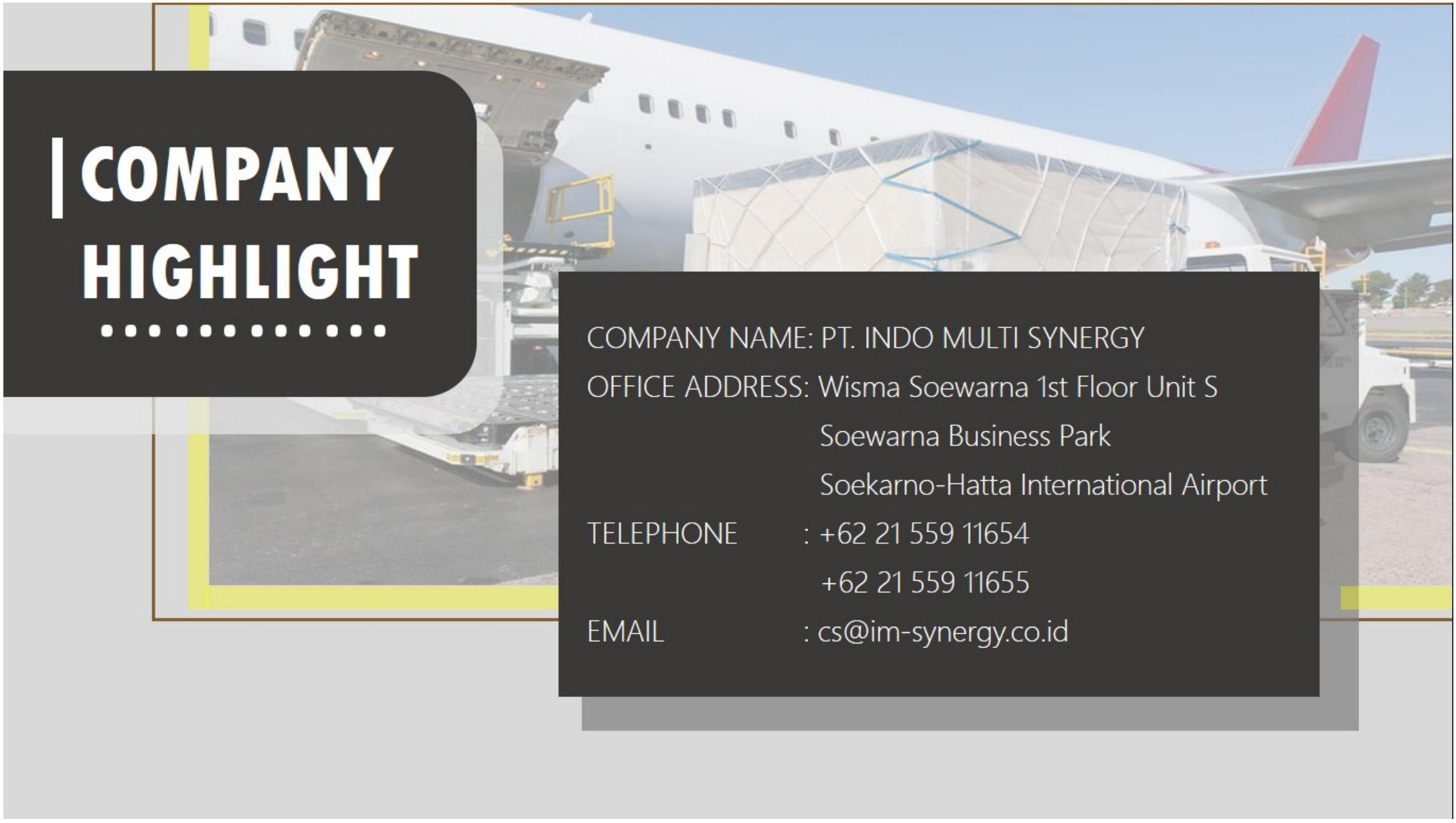
SERVICES DESTINATION



PT. Indo Multi Synergy provides "one-stop-solution" to meet all your logistics needs. Whether you want to relocate household goods across the region or buy and sell goods by sea, or by air, & trucking. PT. Indo Multi Synergy has the ability, expertise, and experience to make it happen. We are committed to continuously improving our business standards and also improving customer service needs for delivery.

WORLDWIDE DELIVERY
are exported around the world

Supported by its own offices and partners around the world, PT. Indo Multi Synergy employs a team of professionals who follow up on every transaction we manage. With our Global Service Network, we aim to be the most reliable Freight Forwarding and dedicated approach to serving our valued customers.



COMPANY HIGHLIGHT

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